

# **CERTIFIED UX DESIGN CONSULTANT** Steve Roberts

Helping users find the path as a Senior UX Design Consultant & Researcher | UI Design | Brand & Product Design Expert | Al Enthusiast | Meta Engager | Software Developer & Integrations | Content & **Marketing Consultant** 

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### **CERTIFIED UX DESIGN CONSULTANT**

# A short story...

A multidisciplinary creative with over 20 years experience delivering human-centered solutions to all kinds of creative challenges I consider myself to be pragmatic with exceptional communication, interpersonal skills, and the ability to manage personal workload to meet deadlines and feedback regularly. I can proactively communicating project status and areas of concern with a sharing growth mindset and the ability to work to collaborative milestones.

In the last 3 years I have managed 3 different departments and 2 teams of over 20 people simultaneously with huge success. I also have experience with Lean startup and agile methodologies utilising all team members and focused on evidence based research.

I have communicated directly (B2B) with over 500+ clients, offering direct technical support, experience as a UX designer and managing, leasing with the business directors on finance, hiring, offering my experience in business management and collaboration between teams within administration and automation. I was at the forefront of changing the company from a 100k business to a 500k business and helping them become recognised as a world leading set business and one of the world's top Ecommerce businesses with some of the top clientele including Ryderwear and Callabronco.

In previouse roles I have managed and led on various high selling projects within UX Design and Software Development working with some of the biggest names in fashion, health, politics, and royalty which has led me to the skills, experience, and knowledge I possess and perform today.

Offering a creative directionas an agile, energetic, and organised problem solver through Storyboarding, Wire-framing and Prototyping with ideation on Usability Testing, looking at the User Journey, Research & Testing having the experience and knowledge to push projects forward from beginning to launch.







I have shaped new minds and crafted new futures with having the privilege of educating and mentoring students in the principles and practices of user experience (UX), user interface (UI) design and web design through various employment, contracts and as a professional teacher.

# Key Skills in UI/UX Design, Research & Integrations

- GUI/UI/Lean UX/UX Design & Development / UX Researcher
- Agile Project Management (Kanban/Scrum) / Sprints & Timekeeping
- Business to Business (B2B) Liaising with businesses to provide Consultancy and Interpret Briefs
- Developing Scalable, Well-tested and Maintainable Online Software
- Translating designs and specs into Usable Web Applications
- Figma / Adobe CC / Sketch (+ Axure, Balsamiq, InVision, Marvel, Proto.io,)
- Atlassian software (ex. Jira, Confluence, BitBucket)
- User Interface · UX Strategy · Rapid UX/UI Wireframing & Prototyping
- User Stories · Empathy · User Research · Information Architecture · User Journey Mapping · Flow Analysis · A/B Testing
- Concept Generation / Integrated Marketing / Digital Marketing Strategy
- Social Media Marketing, Advertising & Public Relations
- On-Page & Global SEO / Technical Consultancy / Link Building Strategy/ Planning / Adwords Qualified / Google Analytics / Searchmetrics
- Communicated directly (B2B) with over 500+ clients
- Managing Teams, Budgets and Internal Marketing

## **Key Skills in Development & Integrations**

PHP / ASP / XML

HTML5 / CSS3 / Flex / LESS / SASS (Bootstrap + ...)

UI animation and graphic programming technologies (e.g. DFB, WebGL, EFL)

Javascript (JQuery)/React/Angular JS/MVC frameworks

MySQL / Basic

Apache & Nginx Server Management / cPanel (WHM) / Plesk

Apache HTTP / Xampp / Mamp / Wamp

Server Management Server-Side Development - PuTTY / Node.JS / Bower /

NPM / Grunt / Gulp / Composer

Version Control - Github, Gitlab, BitBucket

Magento 1.0+ / 2.2 / Security / Upgrades

Wordpress Theme Development / Integrations / Security / API / Plugin

Development

Shopify Theme Development / Integrations / App Development

CMS - Joomla / CS-Cart / Drupal / Prestashop / Concrete5





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#### MY EXPERIENCE FROM EMPLOYMENT

# Experience

"WITH OVER 20 YEARS EXPERIENCE AS AN AGILE, HIGHLY ORGANISED, ENERGETIC, CREATIVE PROBLEM SOLVER"



### NCFE | Remote

Teaching Professional - Teaching NCFE Level 3 Certificate in UX/UI and Web design

October 2023 - Present · Contract



### Roamer | Leeds, UK (Hybrid)

UX Design Manager + UI Design Manager + Lead Software (Shopify) Developer

Jul 2023 - Present · Full Time

2022...

Promoted to Managing Partner - Design Lead & **Marketing Consultant** 

THE DESIGN YARD | Remote, United Kingdom

Lead UI/UX Product Designer, Systems & Integrations

July 2021 – Present · Full Time

Promoted to Manager / Head of User Experience Design and Head of **Development + Tech Support Manager** 

2020

KRISTIN MARK DIGITAL® | Remote, United Kingdom

User Experience Designer + Dept Manager, Lead Development + Dept Manager & Tech Support Manager

Aug 2020 – June 2022 · Contract · 2 yrs



### HENDRIX MEDIA | London, UK

UX/UI Design & UX Research

Feb 2020 - July 20206 · Contract · 7 mos



## N17 GROWTH PARTNERS LTD | Newcastle upon Tyne, UK

UX & Front End Designer (Design, Development & Integrations)

Aug 2019 - Jan 2020 · Contract · 7 mos



## Rainy City Marketing | Remote, United Kingdom

Project Manager + Lead UX, Product & UI Designer & Software Integrations + SEO & Security

Feb 2019 - Jul 2019 · Contract · 6 mos

2013

Promoted to Senior Project Manager/Senior UI Designer & Digital UX/IXD/

**Software Developer & Integrations** 

2012

WebVisual | Remote, United Kingdom

Digital UX/IXD/Software Developer & Integrations

Aug 2020 – June 2022 · Full Time · 2 yrs

I KNOW MY A B C AND CAN COUNT FROM 1 2 3



"CONTINUOUSLY DEVELOPING MY SKILLS AND SHARING A GROWTH MINDSET



### NCFE Level 2 Team Leading

July 2021 - Present



GNVQ Art and design | THE INSTITUTE 2 GNVQ in Art,

**Design and Creativity.** 

Aug 2020 - June 2022



HND Film Production | THE INSTITUTE 2 HND's in Film

Production and Film Theory. Including Communication and Information Technology.



**GNVQ Advanced Media | THE** 

**INSTITUTE** 

Including Graphic design, Web design, DTP, Photography and Journalism.



OCR English & English Literature | THE INSTITUTE

**English and English Literature.** 

Aug 2020 - June 2022



**BTEC Intermediate IT Computing | THE** 

**INSTITUTE** 

Including Communication and Information Technology.



HEREFORD SCHOOL OF

**TECHNOLOGY** 

8 GCSE's including Mathematics, English and Science. Leisure interests





Lincolnshire























